



2024 IN HOME CARE FEE SCHEDULE (effective 10th July 2023)

Northern Rivers In Home Care is a flexible service providing childcare across a range of hours and days, including nights and weekends, in the family's home across the Northern Rivers and the Gold Coast.

PARENT SERVICE LEVY:

\$5.95 per hour/family

Parents pay this Levy specifically for services provided to Educators which improve the quality of childcare (such as professional development, training, resources, access to the toy library, 24/7 support including weekends and public holidays and frequent home visits etc). and to ensure the In Home Care Service viability. The Levy is included in the service fee and is collected by the Educator.

STANDARD FEE:

\$35.00 p/h (plus \$5.95 Parent Service Levy)

Standard and non-standard hours

NON-STANDARD FEE:

Hourly rate negotiated with Educator (plus \$5.95 Parent Service Levy)

BOOKED HOURS:

3 hours minimum per day.

The minimum daily session is 3 hours for children. Fees will not be charged for any hours when the Educator is not available.

PAYMENT OF FEES:

The gap fee (after CCS deductions) must be paid in full at the end of each week for your child to attend childcare the following week. Parents must pay their gap fee via electronic funds transfer (EFT) to their Educator. Cash can no longer be accepted.

CHANGES TO CHILDCARE BOOKING:

Two weeks (14 days) notice is required unless mutually agreed to. Requests to vary childcare bookings are subject to the Educators availability.

TERMINATION OF CARE:

Two weeks (14 days) written notice is required in advance of the date when care will no longer be required (*except for the first week of care*). Failure to give two weeks' notice will require payment of two weeks full fees in lieu. If a child attends some or all of this notice period, and is not absent on the last day, then CCS will be available. However, any last day absence(s) from a permanent booking (after which the child never physically returns to care) do not receive CCS and are therefore charged at the full fee rate.

When an educator decides to terminate care two weeks (14 days) notice is required.

ABSENCES:

CCS is paid for up to 42 absences in each financial year, including public holidays. CCS may be payable for an additional 20 days for exceptional circumstances such as illness or parenting orders/court orders (evidence required). We may fill an absence with a casual placement. Fees are charged for absences if the childcare was available for use.

PUBLIC HOLIDAYS:

Educators are available to work on Public Holidays subject to their availability and prior agreement. Families should discuss working on Public Holidays with their Educator if they are unable to work then there could be an option to use a relief Educator.

CHILD CARE SUBSIDY:

2023-2024 CCS hourly rate cap for In Home Care is \$37.34

Parents are advised to apply for CCS prior to enrolling to ensure they receive their benefits from the commencement of care. For more information, please refer to Services Australia ([servicesaustralia.gov.au/Raising Kids](https://servicesaustralia.gov.au/Raising-Kids))
Childcare fee estimations can be complex. Please contact the office for assistance.